

Total peace of mind from



EXTEND YOUR GUARANTEE WITH NATIONWIDE MOBILITY'S

TOTAL CARE SERVICE PLAN



TOTAL CARE SERVICE PLAN

At Nationwide Mobility we do all we can to ensure that your purchase will give you many years of safe and reliable use. But what if a problem does occur after your guarantee has expired?

*Inconvenience? Costly unexpected repairs?
Safety concerns?*

To help safeguard your Nationwide Mobility product, after the initial guarantee has expired, we are pleased to offer you our Totalcare Service Plan, a 2, or 4 year extended parts and labour warranty.

Totalcare protects you against the cost of engineer call outs, parts and labour if your unit breaks down.

WHAT DOES TOTALCARE SERVICE PLAN COVER?

FULL COST OF PARTS AND LABOUR. Covered for either a 2 or 4 year period after your initial guarantee has expired.

FULL REPLACEMENT. We will replace any faulty part that cannot be repaired.

UNLIMITED NUMBER OF REPAIRS. The price of your plan will not change however many times you have a call-out.

LIFETIME RENEWAL. We will continue to offer you renewal of your service plan for the lifetime of your unit.

EASE OF PAYMENT. You can pay by credit card, debit card or cheque.

WHAT DOES IT COST?

NUMBER OF YEARS	REGISTER WITHIN ONE MONTH OF INSTALLATION	REGISTER WITHIN TWELVE MONTHS OF INSTALLATION	REGISTER AFTER TWELVE MONTHS OF INSTALLATION
2 YEAR	£329.00	£379.00	£429.00
4 YEARS	£549.00	£599.00	£649.00

AVOID COSTLY BILLS

Without a Totalcare Service Plan in place you are risking unexpected costs that may be expensive and inconvenient.

The cost of motors and electronic parts can be expensive.

TOTAL PEACE OF MIND

No need to worry once you have registered... one easy phone call to our helpline takes care of everything.

**FOR ADVICE OR REGISTRATION
CALL 01252 451515**



Simplicity. The Full Length Walk-in Bath



Walk-in Aquabath



Mini Marvel Walk-in bath



The Ultimate Walk-in Shower bath

TOTALCARE SERVICE PLAN APPLICATION FORM

Name

Address.....
.....
.....

Post Code

Telephone.....

Customer Agreement Number

Product to be covered.....

I am applying for the:

TOTAL CARE 2 YEAR SERVICE PLAN.....£

TOTAL CARE 4 YEAR SERVICE PLAN.....£

I have read the terms and conditions and agree to them.

Signed..... Date

FOR INSTANT REGISTRATION AND COVER.....HAVE YOUR
CREDIT/DEBIT CARD DETAILS READY AND CALL 01252 451515.

If you are paying by credit/debit card, we will still need the application form
to be filled in and sent to our freepost address:

OTHER PAYMENT METHODS

To pay by cheque, please complete the application form and post it with a
cheque for the appropriate amount to:

FREEPOST
Nationwide Mobility



Nationwide
Mobility
CALL 01252 451500

TERMS AND CONDITIONS OF SERVICE AGREEMENT

DEFINITIONS.

- 1a. Any reference within these terms to the words we, us or the Company shall mean Nationwide Mobility Ltd.
- 1b. Any reference within these terms to the word unit shall mean the product(s) supplied and installed by the company only, and no other attachments, fittings, leads or connections.

THE EXCLUSIONS.

- 2a. We reserve the right to charge a £99 fee for any unnecessary call out.
- 2b. We accept no liability for issues arising from abuse, misuse or neglect by the owner or any third party, fire, theft or flood.
- 2c. Wear and tear in general, and replacement of consumables, such as batteries, is not included.
- 2d. A fault arising due to fitting or work carried out by someone else other than Nationwide Mobility or a Nationwide Mobility appointed engineer.
- 2e. We accept no liability for any accidental or cosmetic damage.

GENERAL CONDITIONS

- 3a. In the event of a breakdown or malfunction of the unit, we will repair the unit free of labour, parts and call out charges. Should we have to attend outside of our engineer's normal working hours of Monday to Friday, 8.00am until 5.00pm, we may need to charge a call out fee.
- 3b. Neither you nor Nationwide Mobility Ltd. will be liable for any failure to carry out our respective obligations under this agreement caused by circumstances outside yours, or our reasonable control.

